Managing your claims.

Logging into myuhc.com is the first step to managing your health care. myuhc.com gives you practical, personalized information so you can understand your benefits and claims, find a doctor, estimate future treatment costs and much more. Log into myuhc.com to access resources like the claims section to help you take control of your health care.

Getting started.

1. Log into myuhc.com. If you are not a user, go to myuhc.com to register and log in.

2. Navigate to the claims section to view your most recent claims highlighted by family member, health care provider, date, amount billed, amount you may owe and other key details. There are features to help you track and manage your claims. You can flag claims you would like to watch, mark claims that you have already paid, and add personalized notes to each claim.

3. You can also click to view more details about a specific claim. See how a claim was processed including plan discounts, what was paid by your plan and how much you may owe. There is also a breakdown of your responsibility, indicating how much of the claim was applied to your deductible and out-of-pocket maximums to help you better understand what you may owe your health care provider.

4. If you do owe your health care provider, you may be able to send payment from the site. Payment processing is managed by InstaMed®. You can save your desired card or bank account information securely, making it efficient to make payments in the future. After a payment is made, your claim on myuhc.com will be updated.

More ways to stay on top of your claims and expenses.

Payment Resources
- My Claim Payments: You can review a history of payments you’ve made to your health care providers on the InstaMed site, sort by payment date and family member and also export the data to be viewable in Microsoft Excel.
- Payment Accounts: Here you can view and edit the payment methods you’ve securely saved on the InstaMed site to use when making payments.

Account Balances
The Account Balances page shows current values and visuals of your progress toward meeting deductible and out-of-pocket maximums. And if you have a health care financial account, the balances are also shown here.

Log into myuhc.com to start using the resources to help you manage your claims and more.

Mobile device users, the UnitedHealthcare Health4Me® app provides access to your family’s critical health information and access to the claims management features.