YOUR BENEFITS

A customized Benefit Summary or Summary Plan Description (SPD) will be created during implementation of the business.

UnitedHealthcare and The George Washington University want to help you take control and make the most of your health care benefits. That’s why we provide convenient services to get your health care questions answered quickly and accurately:

- **myuhc.com** - Take advantage of easy, time-saving online tools. You can check your eligibility, benefits, claims, claim payments, search for a doctor and hospital and much, much more.
- **24-hour nurse support** – A nurse is a phone call away and you have other health resources available 24-hours a day, 7 days a week to provide you with information that can help you make informed decisions. Just call the number on the back of your ID card.
- **Customer Care telephone support** – Need more help? Call a customer care professional using the toll-free number on the back of your ID card. Get answers to your benefit questions or receive help looking for a doctor or hospital.

The Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

### PLAN HIGHLIGHTS

<table>
<thead>
<tr>
<th>Types of Coverage</th>
<th>Network Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Annual Deductible</strong></td>
<td></td>
</tr>
<tr>
<td>Individual Deductible</td>
<td>$500 per year</td>
</tr>
<tr>
<td>Family Deductible</td>
<td>$1,000 per year</td>
</tr>
<tr>
<td><strong>Out-of-Pocket Maximum</strong></td>
<td></td>
</tr>
<tr>
<td>Individual Out-of-Pocket Maximum</td>
<td>$4,000 per year</td>
</tr>
<tr>
<td>Family Out-of-Pocket Maximum</td>
<td>$8,000 per year</td>
</tr>
<tr>
<td><strong>Benefit Plan Coinsurance – The Amount the Plan Pays</strong></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td><strong>Lifetime Maximum Benefit</strong></td>
<td>No Lifetime Maximum Benefit</td>
</tr>
<tr>
<td>Prescription Drug Benefits</td>
<td></td>
</tr>
<tr>
<td>Prescription drug cost sharing does not apply to the medical Out-of-Pocket Maximum</td>
<td></td>
</tr>
<tr>
<td>Information on Pre-service Notification</td>
<td>Pre-service Notification is required for certain services.</td>
</tr>
<tr>
<td>Information on Benefit Limits</td>
<td>The Annual Deductible, Out-of-Pocket Maximum and Benefit limits are calculated on a calendar year basis.</td>
</tr>
<tr>
<td></td>
<td>All Benefits are reimbursed based on Eligible Expenses. For a definition of Eligible Expenses, please refer to your Summary Plan Description.</td>
</tr>
<tr>
<td></td>
<td>When Benefit limits apply, the limit refers to any combination of Network and Non-Network Benefits unless specifically stated in the Benefit category.</td>
</tr>
</tbody>
</table>

### BENEFITS

<table>
<thead>
<tr>
<th>Types of Coverage</th>
<th>Network Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance Services – Emergency and Non-Emergency</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Dental Services – Accident Only</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Durable Medical Equipment (DME)</td>
<td>80% after Deductible has been met</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>BENEFITS</th>
<th>Network Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Types of Coverage</td>
<td>Emergency Health Services – Outpatient</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Hearing Aids</td>
</tr>
<tr>
<td></td>
<td>1 hearing aid per ear every 36 months</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Home Health Care</td>
</tr>
<tr>
<td></td>
<td>Benefits are limited as follows:</td>
</tr>
<tr>
<td></td>
<td>100 visits per year</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Hospice Care</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Hospital – Inpatient Stay</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Lab, X-Ray and Diagnostics – Outpatient</td>
</tr>
<tr>
<td></td>
<td>For Preventive Lab, X-Ray and Diagnostics, refer to the Preventive Care Services category.</td>
</tr>
<tr>
<td></td>
<td>Lab, X-Ray and Major Diagnostics – CT, PET, MRI and Nuclear Medicine - Outpatient</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Mental Health Services</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Neurobiological Disorders - Mental Health Services for Autism Spectrum Disorders</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Pharmaceutical Products - Outpatient</td>
</tr>
<tr>
<td></td>
<td>This includes medications administered in an outpatient setting, in the Physician’s Office and by a Home Health Agency.</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Physician Fees for Surgical and Medical Services</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Physician’s Office Services – Sickness and Injury</td>
</tr>
<tr>
<td></td>
<td>Primary Physician Office Visit</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Specialist Physician Office Visit</td>
</tr>
<tr>
<td></td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td></td>
<td>Pregnancy – Maternity Services</td>
</tr>
<tr>
<td></td>
<td>Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each covered Health Service category in this Benefit Summary.</td>
</tr>
<tr>
<td></td>
<td>For services provided in the Physician’s Office, a Copayment will only apply to the initial office visit.</td>
</tr>
<tr>
<td>Preventive Care Services</td>
<td></td>
</tr>
<tr>
<td>Covered Health Services include but are not limited to: Mammography (1 per year age 40 and over), Pap Test, Prostate Exam, Well Child, Well Adult)</td>
<td></td>
</tr>
<tr>
<td>Primary Physician Office Visit</td>
<td></td>
</tr>
<tr>
<td>Specialist Physician Office Visit</td>
<td></td>
</tr>
<tr>
<td>Lab, X-Ray or other preventive tests</td>
<td></td>
</tr>
<tr>
<td>100% Deductible does not apply.</td>
<td></td>
</tr>
<tr>
<td>100% Deductible does not apply.</td>
<td></td>
</tr>
<tr>
<td>100% Deductible does not apply.</td>
<td></td>
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<tr>
<td>* Preventative care guidelines are based on recommendations of the U.S. Preventative Services Task Force and other health organizations. Visit <a href="http://www.uhcpreventativecare.com">www.uhcpreventativecare.com</a> for additional details on ALL preventative care guidelines based on your Age &amp; Sex.</td>
<td></td>
</tr>
<tr>
<td>Private Duty Nursing</td>
<td></td>
</tr>
<tr>
<td>60 visits per year</td>
<td></td>
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<tr>
<td>80% after Deductible has been met</td>
<td></td>
</tr>
<tr>
<td>Prosthetic Devices</td>
<td></td>
</tr>
<tr>
<td>80% after Deductible has been met</td>
<td></td>
</tr>
<tr>
<td>Reconstructive Procedures</td>
<td></td>
</tr>
<tr>
<td>Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.</td>
<td></td>
</tr>
<tr>
<td>Rehabilitation Services – Outpatient Therapy and Manipulative Treatment</td>
<td></td>
</tr>
<tr>
<td>Benefits are limited as follows:</td>
<td></td>
</tr>
<tr>
<td>60 visits of physical therapy, occupational therapy, and speech therapy</td>
<td></td>
</tr>
<tr>
<td>60 visits of Manipulative treatment</td>
<td></td>
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<tr>
<td>20 visits of pulmonary rehabilitation</td>
<td></td>
</tr>
<tr>
<td>36 visits of cardiac rehabilitation</td>
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</tr>
<tr>
<td>Unlimited visits of vision therapy</td>
<td></td>
</tr>
<tr>
<td>Unlimited visits of post cochlear implant aural therapy</td>
<td></td>
</tr>
<tr>
<td>80% after Deductible has been met</td>
<td></td>
</tr>
</tbody>
</table>
### BENEFITS

<table>
<thead>
<tr>
<th>Types of Coverage</th>
<th>Network Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diagnostic scopic procedures include, but are not limited to: Colonoscopy; Sigmoidoscopy; Endoscopy. For Preventive Scopic Procedures, refer to the Preventive Care Services category.</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Skilled Nursing Facility / Inpatient Rehabilitation Facility Services</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Substance Use Disorder Services</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Surgery – Outpatient</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Transplantation Services</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Urgent Care Center Services</td>
<td>80% after Deductible has been met</td>
</tr>
<tr>
<td>Vision Examinations</td>
<td>80% after Deductible has been met</td>
</tr>
</tbody>
</table>

### MEDICAL EXCLUSIONS

- **It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.**
- **Dental**
  - Dental care (which includes dental X-rays, supplies and appliances and all associated expenses, including hospitalizations and anesthesia). This exclusion does not apply to dental care (oral examination, X-rays, extraction and non-surgical or cosmetic extractions) required for the direct treatment of a medical condition for which Benefits are available under the Plan as described in the SPD. Dental care that is required to treat the effects of a medical condition, but that is not necessary to directly treat the medical condition, is excluded. Examples include treatment of dental caries resulting from dry mouth after radiation treatment or as a result of medication. Endodontics, periodontal surgery and restorative treatment are excluded. Diagnosis or treatment of or related to the teeth, jawbones or gums. Examples include: extraction (including wisdom teeth), restoration, and replacement of teeth; medical or surgical treatment of dental conditions; and services to improve dental clinical outcomes. This exclusion does not apply to accidental-related dental services for which Benefits are provided as described under Dental Services – Accident Only in the SPD. Dental implants, bone grafts and other implant-related procedures. This exclusion does not apply to accidental-related dental services for which Benefits are provided as described under Dental Services – Accident Only in the SPD. Dental braces (orthodontics). Congenital Anomaly such as cleft lip or palate.
- **Devices, Appliances and Prosthetics**
  - Services used specifically as safety items or to affect performance in sports-related activities. Examples include foot orthotics, cranial banding or any orthotic braces, available over-the-counter. The following items are excluded: blood pressure cuff/monitor; enuresis alarms; non-wearable external defibrillator; braces; and ultrasonic middle-ear devices. Devices and computers to assist in communication and speech except for speech generating devices and tracheo-oesophageal voice devices for which Benefits are provided as described under Durable Medical Equipment. Oral appliances for snoring. Repair and replacement prosthetic devices when damaged due to misuse, malicious damage or gross neglect. Prosthetic devices. This exclusion does not apply to broad prostheses, mastectomy bras and lymphedema stockings for which Benefits are provided as described under Reconstructive Procedures in the SPD.
- **Drugs**
  - The exclusions listed below apply to the medical portion of the Plan only. Prescription Drug coverage is excluded under the medical-plan because it is a separate benefit. Coverage may be available under the Prescription Drug portion of the Plan. See the SPD for coverage details and exclusions. Prescription drugs for outpatient use that are filed by a prescription order or refill. Self-injectable medications. This exclusion does not apply to medications which, due to their characteristics (as determined by UnitedHealthcare), must typically be administered or directly supervised by a qualified provider or licensed/certified health professional in an outpatient setting. Non-injectable medications given in a Physician’s office. This exclusion does not apply to non-injectable medications that are required in an Emergency and consumed in the Physician’s office. Over-the-counter drugs and treatments. Growth hormone therapy.
- **Experimental or Investigational Services**
  - Experimental or Investigational or Unproven Services, unless the Plan has agreed to cover them as described in the SPD. This exclusion applies even if Experimental or Investigational Services or Unproven Services, treatments, devices or pharmaceutical regimens are the only available treatment options for your condition. This exclusion does not apply to Covered Health Services provided during a clinical trial for which Benefits are provided as described under Clinical Trials in the SPD.
- **Foot Care**
  - Routine foot care. Examples include the cutting or removal of corns and calluses. This exclusion does not apply to preventive foot care for Covered Persons with diabetes for which Benefits are provided as described under Diabetes Services in the SPD or when needed for severe systemic disease. Cutting or removal of corns and calluses. Nail trimming, cutting, or debriding. Hygienic and preventive maintenance foot care; and other services that are performed when there is not a localized infection, injury or symptom involving the foot. Examples include: cleaning and scaling the feet; applying skin creams in order to maintain skin tone. This exclusion does not apply to preventive foot care for Covered Persons who are at risk of neurologic or vascular disease arising from diseases such as diabetes. Treatment of flat feet. Shoes (standard or custom), lifts and wedges; shoe orthotics; shoe inserts and arch supports.
- **Medical Supplies and Equipment**
  - Prescribed or nonprescribed medical supplies and disposable supplies. Examples include, but are not limited to: blood pressure cuff/monitor; corneal bandages, diabetic strips, and syringes; urinary catheters. This exclusion does not apply to:
    - Disposable supplies necessary for the effective use of Durable Medical Equipment for which Benefits are provided as described under Durable Medical Equipment in the SPD.
    - Diabetic supplies for which Benefits are provided as described under Diabetes Services in the SPD.
    - Ostomy bags and related supplies for which Benefits are provided as described under Ostomy Supplies in the SPD.
    - Tubings, nasal cannulas, connectors and masks, except when used with Durable Medical Equipment as described under Durable Medical Equipment as described in the SPD. The repair and replacement of Durable Medical Equipment when damaged due to misuse, malicious breakage or gross neglect and deodorants, filters, lubricants, tape, appliance-covers, adhesive, adhesive remover or other items that are not specifically identified in the SPD.
- **Preventive Care Services**
  - Services performed in connection with tests not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Services or supplies for the diagnosis or treatment of Mental Illness, alcoholism or substance use disorders that, in the reasonable judgment of the Mental Health/Substance Use Disorder Administrator, are any of the following: not consistent with generally accepted standards of medical practice for the treatment of such conditions; not consistent with services backed by credible research or indirectly demonstrating that the services or supplies will have a measurable and beneficial health outcome, and therefore considered experimental; not consistent with the Mental Health/Substance Use Disorder Administrator’s level of care guidelines or best practices as modified from time to time; and not clinically effective, and considered ineffective for the patient’s Mental Illness, substance use disorder or condition based on generally accepted standards of medical practice and benchmarks. Mental Health Services as treatments for V-code conditions as listed within the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Mental Health Services as treatment for a common diagnosis of insomnia and other sleep disorders, sleep disturbance disorders, feeding disorders, neurologic and other disorders with a known physical basis. Treatments for the primary diagnoses of learning disabilities, conduct and impulse control disorders, personality disorders, paraphilias (sexual behavior that is considered deviant or abnormal). Educational/behavioral services that are focused on primarily building skills and capabilities in communication, social interaction and learning; tuition for or services that are school-based for children and adolescents under the Individuals with Disabilities Education Act. Learning, motor skills and primary communication disorders as defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Methadone treatment as maintenance. L.A.A.M. (1-Alpha-Acetylcyclohexedrine), Cyclazocine, or their equivalents for drug addiction. Intensive behavioral therapies such as applied behavioral analysis for Autism Spectrum Disorders. Any treatments or other specialized services designed for Autism Spectrum Disorder that are not backed by credible research demonstrating that the services or supplies have a measurable and beneficial health outcome and therefore considered Experimental or Investigational or Unproven Services.
Nutrition
Nutritional or cosmetic therapy using high-dose or mega quantities of vitamins, minerals or elements, and other nutrition-based therapy. Nutritional counseling for either individuals or groups except as defined under Diabetes Services in the SPD. Food of any kind. Foods that are not covered include: entrée foods and other nutritional and electrolyte formulas, including infant formula and donor breast milk unless they are the only source of nutrition or unless they are specifically created to treat inborn errors of metabolism such as phenylketonuria (PKU) - infant formula available over the counter is always excluded; foods to control weight, treat obesity (including liquid diets), lower cholesterol or control diabetes; oral vitamins and minerals; meals you can order from a menu, for an additional charge, during an Inpatient Stay, and other dietary and electrolyte supplements; and health education classes unless offered by UnitedHealthcare or its affiliates, including but not limited to asthma, smoking cessation, and weight control classes.

Dental Services
Coverage and Exclusions
Dental care is covered to the extent of available coverage for covered services. Personal care, comfort or convenience services such as television, telephone, beauty/balancing service, guest service. Supplies and equipment and incidental ancillary services and supplies for personal comfort. Examples include: air conditioners, air purifiers and filters, dehumidifiers and humidifiers; batteries and battery chargers; breast pumps; car seats; chairs, bath chairs, feeding chairs, toddler chairs, child lifts, resonators; electric scooters; exercise equipment and treadmills; home modifications to accommodate a health need such as ramps, swimming pools, elevators, handrails and stair glides; hot tubs; Jacuzzis; saunas and whirlpools; ergonomically correct chairs, non-Hospital beds, comfort beds, mattressers, medical alert systems; motorized beds; music devices; personal computers, pillokes; power-operated vehicles; radios; saunas; strollers; safety equipment; vehicle modifications such as van lifts; and video players.

Physical Appearance
Cosmetic Procedures
See the definition in the SPD. Examples include: pharmacological, nutritional procedures or treatments; Scar or tattoo removal or revision procedures (such as sallation, chemotherapy and other such skin alteration procedures); Skin abrasion procedures performed as a treatment for acne; treatment of hair loss; varicose vein treatment of the lower extremities; when it is considered cosmetic; Liposuction or removal of fat deposits considered undesirable, including fat accumulation under the breast and nipple; Treatment for skin wrinkles or any treatment to improve the appearance of the skin; Treatment for spiner veins. Hair removal or replacement by any means. Replacement of an existing intact breast implant if the earlier breast implant was performed as a Cosmetic Procedure. Treatment of benign gynecomastia (abnormal breast enlargement in males). Physical conditioning programs such as athletic training, body-building, exercise, fitness, flexibility, health club memberships and programs, spa treatments and diversion or general motivation. Weight loss programs whether or not they are under medical supervision. Weight loss programs for medical reasons are also excluded, even if for morbid obesity. Wigs regardless of the reason for the hair loss, expect for temporary loss of hair resulting from treatment of a malignancy.

DietarySupplements/Treatments
Procedure or surgery to remove fatty tissue such as panniculotomy, abdominoplasty, thighplasty, brachioplasty, or mastectomy. Excision or elimination of hanging skin on any part of the body. Examples include plastic surgery procedures called abdominoplasty or abdominal panniculectomy, and brachioplasty. Medical and surgical treatment of excessive sweating (hidrosis). Medical and surgical treatment for snoring, except when provided as a part of treatment for documented obstructive sleep apnea. Treatments for cancer and manipulative treatment to improve or get rid of general physical condition that are provided to reduce potential risk factors, where significant therapeutic improvement is not expected, including but not limited to routine, long-term or maintenance/preventive treatment. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from injury, stroke, cancer, Congenital Anomaly, or autism spectrum disorders. Speech therapy to treat st uttering, stammering or other articulation disorders. Psychosurgical, Physiologic modalities and procedures that result in similar or redundant therapeutic effects when performed on the same body region during the same visit or office encounter. Biofeedback. Manipulative treatment to treat a condition unrelated to spinal manipulation and ancillary physiologic treatment rendered to restore/improve motion, reduce pain and improve function, such as asthma or allergies. Manipulative treatment (the therapeutic application of chiropractic and osteopathic manipulative treatment with or without ancillary physiologic treatment and/or rehabilitative methods rendered to restore/improve motion, reduce pain and improve function). Services for the evaluation and treatment of temporomandibular joint syndrome (TMD), whether the services are considered to be dental in nature, the following services for the diagnosis and treatment of TMJ surface electromyography; Doppler analysis; vibration analysis; computerized mandibular scan or jaw tracking; craniosacral therapy; orthodontics; occlusal adjustment; dental restorations. Upper and lower jawbone surgery except as required for direct treatment of acute traumatic injury, dislocation, tumors or cancer. Orthognathic surgery (procedure to correct underbite or overbite) and jaw alignment. Breast reduction except as coverage is required by the Women’s Health and Cancer Rights’ Act of 1998 for which Benefits are described under Reconstructive Procedures in the SPD. Non-surgical treatment of obesity even if for morbid obesity. Surgical treatment of obesity unless there is a diagnosis of morbid obesity as described under Obesity Surgery in the SPD. Treatment of tobacco dependency. Ozone therapy, except to treat heavy metal poisoning.

Providers
Services performed by a provider who is a family member by birth or marriage. Examples include a spouse, brother, sister, parent, or child. This excludes any service the provider may perform on behalf or herself. Services performed by a provider with your same legal residence. Services ordered or delivered by a Christian Science practitioner. Services performed by an unlicensed provider or a provider who is operating outside of the scope of his/her license. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider. Services which are self-directed to a free-standing or Hospital-based diagnostic facility. Services ordered by a Physician or other provider who is an employee or representative of a free-standing or Hospital-based diagnostic facility. Services ordered by a Physician or other provider who has not been actively involved in your medical care prior to ordering the service, or is not actively involved in your medical care after the service is received. This exclusion does not apply to mammography.

Reproduction
Health services and associated expenses for infertility treatments, including assisted reproductive technology: regardless of the reason for the treatment. This exclusion does not apply to services required to treat or correct underlying causes of infertility. The following infertility treatment-related services: cryo-preservation and other forms of preservation of reproductive materials, long-term storage of reproductive materials such as sperm, eggs, embryos, ovarian tissue, and testicular tissue, donor services. Surrogate parenting, donor eggs, donor sperm and host uterus. Storage and retrieval of all reproductive materials. Examples include eggs, sperm, testicular tissue and ovarian tissue. The reversal of voluntary sterilization. Health services and associated expenses for elective surgical, non-surgical, or drug-induced Pregnancy termination. This exclusion does not apply to treatment of a molar Pregnancy, ectopic Pregnancy, or missed abortion (commonly known as a miscarriage). Services provided by a doula (labor aide), and parenting, prenatal or birthing classes. Artificial reproduction treatments done for genetic or eugenics.

Health Services Provided Under Another Plan
Health services for which other coverage is available under another plan, except for Eligible Expenses payable as described in the SPD. Examples include coverage required by workers’ compensation, no-fault auto insurance, or similar legislation. If coverage under workers’ compensation, no-fault automobile coverage or similar legislation is optional for you because you could elect it, or could have it elected for you. Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

Transplants
Health services for organ and tissue transplants, except as identified under Transplantation Services in the SPD unless UnitedHealthcare determines the transplant to be appropriate according to UnitedHealthcare’s transplant guidelines. Medical or animal organ transplant except as related to the implant or replacement of a circulatory device (a device that supports the heart while the patient waits for a suitable donor heart to become available); and donor costs for organ or tissue transplantation to another person (these costs may be payable through the recipient’s benefit plan).

Travel
Health services provided in a foreign country, unless required as Emergency Health Services. Travel or transportation expenses, even if ordered by a Physician, except as identified under Travel and Lodging in the SPD. Additional travel expenses related to Covered Health Services received from a Designated Facility or Designated Physician may be reimbursed at the Plan’s discretion.

Types of Care
Long-term care, short-term care, intermediate care, custodial care, Adult Day Care, Personal Care, Home Health Care. This exclusion does not apply to respite care that is part of an integrated hospice care program of services provided to a terminally ill person by a licensed hospice care agency for which Benefits are described under Hospice Care in the SPD. Rest care, services of personal care attendants. Work hardening (individualized treatment programs designed to return a person to work or to prepare a person for specific work).

Assisted Living
Purchase cost and associated fitting charge for eye glasses and contact lenses. Implantable lenses used only to correct a refractive error (such as intracorneal implants). Eye exercise or vision therapy. Surgery and other related treatment that is intended to correct nearsightedness, far-sightedness, presbyopia and astigmatism including, but not limited to, procedures such as laser and other refractive eye surgery and keratotomy.

Health Services and Supplies
Health services and supplies that do not meet the definition of a Covered Health Service – see the definition of Covered Health Services in the Glossary in the SPD. Physical, psychiatric or psychological exama, testing, vaccinations, immunizations or treatments when: required solely for purposes of education, school, sports or camp, travel or employment in the military, insurance or adoption; or as a result of incarceration; related to judicial or administrative proceedings or orders; conducted for purposes of medical research; required to obtain or maintain a license of any type. Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country. This exclusions does not apply to Covered Persons who are civilians injured or otherwise affected by war, any act of war or terrorism in a non-war zone. Health services received after the date your coverage under the Plan ends. This applies to all health services, even if the health service is required to treat a medical condition that arose before the date your coverage under the Plan ended. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Plan. Charges that exceed Eligible Expenses or any specified limitation in the SPD. Foreign language and sign language services. Health services when a provider waives the Copay, Annual Deductible or Coinsurance amounts. Autopsies and other coroner services and transportation services for a corpse. Charges for: missed appointments; room or facility reservations; completion of claim forms; or record processing. Charges prohibited by federal anti-kickback or self-referral status. Diagnostic tests that are: delivered in other than a Physician’s office or health care facility; and self-administered home diagnostic tests, including but not limited to HIV and pregnancy tests. Vision therapy when rendered in connection with behavioral health disorders, including but not limited to: learning and reading disabilities; attention deficit/hyperactivity disorder; TBI; or dystrophia.