New York Paid Family Leave is administered in partnership with Liberty Life Assurance Company of Boston, a member of the Liberty Mutual Group.

Liberty offers employees direct access to leave resources and information. You can easily report a leave and check the status of your leave by telephone.

### When Do I Report a Leave?

Liberty is available 24 hours a day, 7 days a week. You may report a leave up to 30 days in advance of a planned absence OR as soon as you are aware that you will require an absence for bonding, family care, or military exigency.

### How Do I Report a Leave?

1. Contact your supervisor to report your absence.
2. Report your leave to a Liberty Mutual intake specialist by calling **(888) 408-7300**. Please have the following information available when you report your leave:
   - Reason you require a leave of absence (bonding, family care, military exigency)
   - Whether you are requesting a continuous period of leave or intermittent time away
   - Your last day worked, first day absent from work, and anticipated return to work date
3. Keep a record of your leave number.
4. You may check the status of your leave by calling your assigned Leave Specialist at **(800) 334-0268**.

### When Do I Report Intermittent Time Away?

You are responsible for tracking the time you are off work for a reason related to your intermittent leave. Time must be reported within 30 days of the absence, or consistent with your employer’s reporting requirements. Intermittent time must be taken in one day increments to qualify for New York Paid Family Leave benefits.

### How Do I Report Intermittent Time Away?

1. Contact your supervisor to report your absence.
2. Submit a completed Intermittent Time Tracking form to your assigned Liberty Mutual leave specialist or contact them by phone to report time.
3. Keep a record of your reported absences.